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Substitute for form 1449B/PTO				Complete if Known	
				Application Number	09/694,050
				Filing Date	October 20, 2000
				First Named Inventor	Weinstock et al.
				Art Unit	2166
				Examiner Name	Robert Morgan
Sheet	1	of	16	Attorney Docket Number	51017-6592

U.S. PATENT DOCUMENTS

Examiner Initials	Cite No. ¹	Document Number	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)	MM-DD-YYYY		
	AA	US 2002/0007289	01-17-2002	Malin et al.	
	AB	US 2002/0032626	03-14-2002	DeWolf et al.	
	AC	US 2003/0014295	01-16-2003	Brookes et al.	
	AD	US 2003/0114967	06-19-2003	Good	
	AE	US 4,931,932	06-05-1990	Dalnekoff et al.	
	AF	US 5,058,044	10-15-1991	Stewart et al.	
	AG	US 5,289,369	02-22-1994	Hirschberg	
	AH	US 5,724,520	03-03-1998	Goheen	
	AI	US 5,909,570	06-01-1999	Webber	
	AJ	US 6,006,148	12-21-1999	Strong	
	AK	US 6,125,391	09-26-2000	Meltzer et al.	
	AL	US 6,148,290	11-14-2000	Dan et al.	
	AM	US 6,226,675	05-01-2001	Meltzer et al.	
	AN	US 6,308,120	10-23-2001	Good	
	AO	US 6,477,452	11-05-2002	Good	
	AP	US 6,542,912	04-01-2003	Meltzer et al.	
	AQ	US 6,582,783	05-20-2003	Notani et al.	

FOREIGN PATENT DOCUMENTS

Examiner Signature	/Robert Morgan/	Date Considered	08/20/2008
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<p>Substitute for form 1449B/PTO</p> <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</p> <p>(use as many sheets as necessary)</p>				Complete if Known			
				Application Number		09/694,050	
				Filing Date		Aug October 20, 2000	
				First Named Inventor		Weinstock et al.	
				Group Art Unit		2166	
				Examiner Name		Robert Morgan	
Sheet	2	of	16	Attorney Docket Number	51017-6592		

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published			
	AR	Enterprise Computer Assisted Rental System Workbook, September 1997			
	AS	Enterprise Computer Assisted Rental System Workbook, December 1996			
	AT	Enterprise Rent-A-Car Company, ECARS Workbook, December 1996			
	AU	ECARS – Enterprise Computer Assisted Rental System, AACJ01 Callbacks, pages 1-9, July 1, 1997			
	AV	ARMS/400 Update, page 1-7, January 7, 2000			
	AW	Enterprise Rent-A-Car Company, Automated Rental Management System (ARMS), Version 1.1, January 5, 1994			
	AX	Enterprise Rent-A-Car Company, Automated Rental Management System (ARMS), Version 1, April 12, 1993			
	AY	ARMS Electronic Callback System Demonstration, pages 1-22, 1998			
	AZ	PC/ARMS Demonstration, pages 1-45, 1995			
	BA	ARMS/400 User Manual, 1999			
	BB	Enterprise Rent-A-Car Company, ARMS, Automated Rental Management System, pages 1-36			

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Sheet	3	of	16	Filing Date	October 20, 2000
				First Named Inventor	Weinstock et al.
				Group Art Unit	2166
				Examiner Name	Robert Morgan
				Attorney Docket Number	51017-6592

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					T ²
BC	1997 Rental Systems Manual, 1997				
BD	A Call To ARMS, 1996				
BE	AACB35 Fax Display, pages 1-5				
BF	AACM07, Customer Add/Update, Revised Documentation, pages 1-12, September 17, 2001				
BG	AAGP12, Group/Branch Name and Address Add/Update, pages 1 through 2-8, November 19, 1999				
BH	AAPW01 Update Code Maintenance, July 1, 1999, pages 1-25				
BI	ABC Insurance Company/EngineRoar, pages 1-2				
BJ	ARMS 400 Demonstration, page 1-67				
BK	ARMS Claims Internet Quick Reference Guide, October 1999				
BL	ARMS Overview, pages 1-10				
BM	ARMS Technology, July 2000				
BN	ARMS/400 – Automated Rental Management System, pages 1-8, 1995				

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**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Sheet 4 of 16

Complete if Known

Application Number	09/694,050
Filing Date	October 20, 2000
First Named Inventor	Weinstock et al.
Group Art Unit	2166
Examiner Name	Robert Morgan

Attorney Docket Number 51017-6592

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	BO	ARMS/400 – ERAC Employee Reference, pages 1-10	
	BP	ARMS/400 Main Menu Flow, pages 1-20	
	BQ	ARMS/400 Manual	
	BR	ARMS/400 Training System Document, November 16, 1998	
	BS	ARMS/400 Update, March 15, 2000, pages 1-4	
	BT	ARMS/400 Update, pages 1-6	
	BU	ARMS/400 User Training, July 2000, pages 1-26	
	BV	ARMS/ECARS Handbook for ARMS/Claims Developers, pages 1-19	
	BW	ARMS/Web User Training, pages 1-38, July 18, 2000	
	BX	ARMS/Web Using Jacada, October 13, 1999, pages 1-13	
	BY	Automated Rentals, Unwrapped, pages 1-7, October 1995	
	BZ	Bluebird Auto Rental Systems, "Are You Buried Under An Evergrowing Mountain of Paper?"	
	CA	Bluebird Auto Rental Systems, Business Description & Products	

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					T ²
CB		Car Rental Insider, May 1997, pages 1-4			
CC		Close Pending Ticket Report (All Tickets pended for 5 days or more), Job #579, DR0018, April 3, 1996, pages 1-2			
CD		CST, May 6, 1999, pages 1-18			
CE		Customer Account Services, AACB45			
CF		D.P. General Use Programs, AACB10 Consolidated Callback Maintenance, April 1994, pages 1-4			
CG		D.P. General Use Programs, AACM12, ECARS – Special Instructions/Rates/Rate Rules, June 1993, pages 1-5			
CH		Data Warehouse & Analyzer Quick Sheet, June 2000, pages 1-2			
CI		Dollar Rent A Car Systems, Inc., pages 1-5, 1998			
CJ		ECARS 2000 Customer Profile, Chapters 1-16			
CK		ECARS Backdated Ticket Report, Job #043/DR0099, March 1996, pages 1-2			
CL		eINFO, Data Warehouse, October 1999			
CM		Email exchange between Ken Keller and David Smith, June 4, 1997			

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	CN	EngineRoar.com, pages 3-76	
	CO	Enterprise Network and Physical Connections Overview, 1995, pages 1-5	
	CP	Enterprise Rent-A-Car Company, AACM27/AACM28, Overview, pages 1-8, November 22, 1999	
	CQ	Enterprise Rent-A-Car Company, ARMS Basics and Concepts, Volume 1, Chapter 1-4, February 24, 1998	
	CR	Enterprise Rent-A-Car Company, ARMS Basics and Concepts, Volume 1, Chapters 1-4, June 10, 1998	
	CS	Enterprise Rent-A-Car Company, ARMS Technical Document (ATD Internal), pages 1-40, August 2, 1993	
	CT	Enterprise Rent-A-Car Company, Functional Specification, pages 1-2, November 1999	
	CU	Enterprise Rent-A-Car Customer Profile Data Form, pages 1-14	
	CV	Enterprise Rent-A-Car, ARMS Online Reporting, Project Charter, Version 1.0, August 20, 1999, pages 1-7	
	CW	Everything You Need to Know About ARMS Automotive, 2000, pages 1-8	
	CX	Future State Summary, June 1999, pages 1-8	

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CY		http://www.eautoclaims.com, pages 1-11, April 8, 2000	
CZ		http://www.hertz.com/InteractionRes/htm/lsexckge.htm, pages 1-2, March 20, 1997	
DA		Introducing ARMS Claims, June 2000, pages 1-8	
DB		IS General Use Programs – Section 15, AACB40, Overview, pages 1-16, June 22, 2000	
DC		IS General Use Programs – Section 19, AACB34 Callback Fax Customization, March 5, 1998	
DD		Jacada Implementation Methodology, pages 1-10, May 12, 1999	
DE		Jacada, Chicago Executive Briefing, November 4, 1999, pages 1-13	
DF		Kenyon, Stephanie, "20 Tips for an Effective Web Site", ASTA Agency Management, January 1999	
DG		Lone Star Rental Systems, EZ Traker™, Your Complete Auto Rental Management Solution	
DH		Lorentz, Jeff, Functional Specification, Internet Application Development, ARMS Automotive, pages 1-3	
DI		Marino, Donna, "Internet Experts Urge Development of E-Commerce Models", ASTA Agency Management, January 1999, pages 32-34	

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DJ		McKeown, Rosemary, "The Right Computer System Adds to Your Revenue", Computer Systems, pages 1-4	
DK		Memorandum re Sabre Meeting, Rob Hibbard to Scott Shuler, September 21, 1998	
DL		Milligan, Michael, "OTA targets mid-January to release e-commerce protocol", Travel Weekly, January 10, 2000	
DM		Net.rentacar.com User Guide, pages 1-19	
DN		Open Travel Alliance, "ebXML Uses Opentravel Alliance Specification for Early Tests", May 10, 2000	
DO		Open Travel Alliance, "Open Travel Alliance Joins Forces with DISA", September 9, 1999	
DP		Open Travel Alliance, "Open Travel Alliance Names Board Officers", September 2, 1999	
DQ		Open Travel Alliance, "OpenTravel Alliance's New XML Specification Creates a Common Customer Profile for Travelers", February 29, 2000	
DR		Open Travel Alliance, "White Paper", pages 1-20, February 2000	
DS		Orion Systems, Ltd., pages 1-36	
DT		Orion Systems, Ltd., System Overview and Handheld Terminals, downloaded from www.orsys.com on December 1, 1997, pages 1-5	
DU		Orion Systems, Ltd., System Overview with Screens and Reports, May 1996	

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DV		Our Packages Come In All Sizes!, November 1999, pages 1-2	
DW		PGMR, ECARS – Enterprise Computer Assisted Rental System, pages 1-4	
DX		Preview Travel, Inc., Car Reservations, 1999	
DY		Rental 101, pages 1-30	
DZ		Rental Redesign Requirements – Contract Process, pages 1-5, February 16, 2000	
EA		Rental Redesign Requirements Contract, pages 1-56, February 15, 2000	
EB		Rental Redesign, Rental Management, RMS (Rental Management Services), September 30, 1998, pages 1-2	
EC		Rosen, Cheryl, "OTA Debuts Data Protocol", Business Travel News, January 10, 2000	
ED		Rosen, Cheryl, "OTA Publishes XML Data Standard", Business Travel News, pages 1-2, March 20, 2000	
EE		The ARMS Connection, Safeco/Enterprise Rent-A-Car, pages 1-4	
EF		The Connection, State Farm Insurance/Enterprise Rent-A-Car, Rental Process Automation and Procedures, pages 1-3	
EG		The Hertz Corporation, 1998	

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					T ²
EH		TSD Brochure, "Are You Comparing Apples to Apples When Choosing Rental Software", page 1-3			
EI		TSD Brochure, RENT 2000 from TSD, Rental Management Software, Revolutionize the Way You Do Business, Page 1-29			
EJ		TSD Brochure, Rent 2000 from TSD, Rental Management Software, Revolutionize the Way You Do Business with the Proven Solution, page 1-2			
EK		Warner, Fara, "Car Race in Cyberspace"			
EL		Welcome to ARMS/400, New York State Rollout and Implementation Session, October 28, 1999, pages 1-51			
EM		Welcome to the Data Warehouse, June 2000, pages 1-2			
EN		Interactions, Volume 1, Number 3, July 1992			
EO		Interactions, Special Edition, Volume 1, Number 4, August 1992			
EP		Interactions, Volume 1, Number 5, September 1992			
EQ		Interactions, Special Edition, November 1992			
ER		Interactions, Volume 1, Number 8, December 1992			
ES		Interactions, Volume 2, Number 1, January 1993			

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ET		Interactions, Volume 2, Number 5, May 1993	
EU		Interactions, Volume 2, Number 7, July 1993	
EV		Interactions, Volume 2, Number 8, August 1993	
EW		Interactions, Volume 2, Number 11, October 1, 1993	
EX		Interactions, Volume 2, Number 13, November 1, 1993	
EY		Interactions, Volume 2, Number 14, November 15, 1993	
EZ		Interactions, Published especially for our Farmers adjusters, 1994	
FA		Interactions, Volume 3, Number 1, January 1, 1994	
FB		Interactions, Volume 3, Number 1, January 15, 1994	
FC		Interactions, ARMS, Volume 3, Number 6, March 15, 1994	
FD		Interactions, Volume 3, Number 8, April 15, 1994	
FE		Interactions, Volume 3, Number 10, May 15, 1994	

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² Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449B/PTO				Complete if Known	
				Application Number	09/694,050
				Filing Date	October 20, 2000
				First Named Inventor	Weinstock et al.
				Group Art Unit	2166
				Examiner Name	Robert Morgan
Sheet	12	of	16	Attorney Docket Number	51017-6592

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		T ²			
	FF	Interactions, Volume 3, Number 11, June 1, 1994			
	FG	Interactions, Volume 3, Number 12, June 15, 1994			
	FH	Interactions, Volume 3, Number 14, July 15, 1994			
	FI	Interactions, Volume 3, Number 15, August 1, 1994			
	FJ	Interactions, Volume 3, Number 16, August 15, 1994			
	FK	Interactions, Volume 3, Number 21, November 1, 1994			
	FL	Interactions, Volume 3, Number 23, December 1, 1994			
	FM	Interactions, Volume 4, Number 3, February 1, 1995			
	FN	Interactions, "Electronic Connections", page 3, March 15, 1995			
	FO	Interactions, Volume 4, Number 6, March 15, 1995			
	FP	Interactions, Volume 4, Number 9, May 1, 1995			
	FQ	Interactions, Volume 4, Issue 14, July 15, 1995			

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				Filing Date	October 20, 2000
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				Group Art Unit	2166
				Examiner Name	Robert Morgan
Sheet	13	of	16	Attorney Docket Number	
51017-6592					

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FR		Interactions, Volume 4, Issue 16, August 15, 1995	
FS		Interactions, Volume 4, Issue 19, October 1, 1995	
FT		Interactions, Volume 4, Issue 21, November 1, 1995	
FU		Interactions, Volume 4, Issue 24, December 15, 1995	
FV		Interactions, Volume 5, Issue 1, January 1, 1996	
FW		Interactions, Volume 5, Issue 2, January 15, 1996	
FX		Interactions, Volume 5, Issue 4, February 15, 1996	
FY		Interactions, Volume 5, Issue 13, October 1, 1996	
FZ		Interactions, Volume 5, Issue 14, November 1, 1996	
GA		Interactions, ARMS Update, Volume 6, Issue 2, February 1997	
GB		Interactions, Volume 6, Issue 8, August 1997	
GC		Interactions, Volume 6, Issue 12, December 1997	

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09694050 GAdd013626

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Substitute for Form 1449B/PTO				Complete if Known	
				Application Number	09/694,050
				Filing Date	October 20, 2000
				First Named Inventor	Weinstock et al.
				Group Art Unit	2166
				Examiner Name	Robert Morgan
Sheet	14	of	16	Attorney Docket Number	51017-6592

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	GD	Interactions, Volume 7, Issue 1, January 1998	
	GE	Interactions, Volume 7, Issue 5, May 1998	
	GF	Interactions, Volume 7, Issue 7, July 1998	
	GG	Interactions, Volume 7, Issue 8, August 1998	
	GH	Interactions, Volume 7, Issue 12, December 1998	
	GI	Interactions, Volume 8, Issue 7, July 1999	
	GJ	Interactions, Volume 8, Issue 8, August 1999	
	GK	Interactions, Volume 8, Issue 9, September 1999	
	GL	Interactions, Volume 9, Issue 2, February 2000	
	GM	Interactions, Volume 9, Issue 3, March 2000	
	GN	Interactions, Volume 9, Issue 5, May 2000	
	GO	Internet Networking Architecture, 1999	

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Substitute for form 1449B/PTO				Complete if Known	
				Application Number	09/694,050
				Filing Date	October 20, 2000
				First Named Inventor	Weinstock et al.
				Group Art Unit	2166
				Examiner Name	Robert Morgan
Sheet	15	of	16	Attorney Docket Number	51017-6592

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GP	Enterprise Rent-A-Car ARMS - Vehicle Messaging System, Project Charter, October 15, 1998, pages 1-7		
GQ	GUI ARMS/400 Development, pages 1-2, 1999		
GR	CIO Magazine 2002 Enterprise Value Awards Application, pages 4-10, 2002		
GS	Weinstock, Tim, ARMS/Web is Coming, pages 1-2, August 13, 1999		
GT	GUI ARMS/400 Development Project Approach,		
GU	Enterprise Rent-A-Car Company ARMS – Vehicle Messaging System Overview, May 16, 2001, page 1-35		
GV	Enterprise Rent-A-Car Company ARMS – Vehicle Messaging System Phase II Project Charter, August 20, 1999, page 1-6		
GW	"Additional Internet Efforts Will Propel Every Segment of Our Business", Free Enterprise, Summer 1999, page 13		
GX	ARMS/400 Automated Rental Management System, Copyright 1999		
GY	ARMS/400 Automated Rental Management System, Copyright 1998		
GZ	ARMS/400 Automated Rental Management System, Version 3, February 1997		
HA	The Jacada User Guide: Jacada for Java, Version 6.0, CST Catalog UG-213-0799, 1 st Ed., July 1999		

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Substitute for form 1449B/PTO				<i>Complete if Known</i>	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Application Number	09/694,050
				Filing Date	October 20, 2000
				First Named Inventor	Weinstock et al.
				Group Art Unit	2186
				Examiner Name	Robert Morgan
Sheet	16	of	16	Attorney Docket Number	51017-6592

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	HB	Planning and Managing a Project, Version 5.3, CST Catalog UG-184-1198, 1 st Ed., November 1998, pp. 1-90	
	HC	Interoffice Memorandum re ARMS OUTLINE, October 7, 1999, pp. 1-2	
	HD	EnterpriseRent-A-Car Rental Application Development and Support Project Request, July 6, 1999, pp. 1-2	
	HE	Enterprise Rent-A-Car Rental Application Development and Support Project Request, July 12, 1999, pp. 1-3	
	HF	KING, Jeff and ESTES, Steve, Enterprise Rent-A-Car ARMS Web-enabled Management Reporting System Initial Project Analysis & Options, July 23, 1999, pp. 1-7	
	HG	Email from Angela Babin, June 22, 1999, single page	
	HH	EDLUND, AI, "How Thin Clients Lead to Fat Networks", Business Communications Review, July 1998, pp. 28-31	
	HI	Declaration of Timothy Weinstock, which was submitted in the parent 09/641,820 application and received by the USPTO on January 17, 2006 for the 09/641,820 parent application.	

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